

Terms and Conditions/Cancellation / Refund Policy/Website Privacy Policy

Ways to make payment

1. Online Payment by Net Banking/ Visa / Master Credit/ Debit Cards and etc
2. Kindly follow the instructions as applicable to your choice of payment.
3. Each transaction Processing Charges:

Each transaction processing charges "additional amount will be added to the amount automatically."

Payment Method	Transaction Service Charges
UPI – Bank A/c Based	Nil
Debit Card – Rupay	Nil
Domestic Retail Debit Card - Visa, MasterCard- txns<= 2K	0.40% of Transaction Amount
Domestic Retail Debit Card - Visa, MasterCard- txns> 2K	0.90% of Transaction Amount
Domestic Retail Credit Card – Visa, MasterCard, Rupay	0.90% of Transaction Amount
Domestic Retail Credit Cards – American Express, Diners	0.90% of Transaction Amount
Credit Cards-International/Commercial	3.00% of Transaction Amount
Net Banking-SBI, HDFC, ICICI, Kotak, Axis	Rs 18Per Transaction Amount
Net Banking- other all Banks	Rs 12Per Transaction Amount
Wallets, Prepaid Cash Card	1.80% of Transaction Amount
EMI/BNPL/EasyPay - Visa, Mastercard, Rupay, Bank A/c, NBFC etc.	1.00% of Transaction Amount
EMI/BNPL/ EasyPay - American Express, Diners Credit Card	1.00% of Transaction Amount
UPI/ UPI QR / Bharat QR - CC, DC, Wallet, Loans, etc.	As per respective payment method charges

If there are any additional charges levied by your card vendor for this purpose, it will be an additional cost to be borne by you as applicable.

GST & other Govt. levies, as applicable, would be charge on the above.

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Detailed instructions are given in the login page of the web payment as to the procedure to be followed in case of completed transaction and payment confirmation slip received and also failed transaction.

Please follow the instruction carefully.

Once "Pay Online" — option is selected you will be directed for payment through net banking or debit/ credit card. You can choose the desired payment option and proceed.

Once the payment is successful, you will get a payment confirmation slip and the customer has to keep the same for reference.

In case the payment is not successful due to any reason you will get a display on the customer of failure in payment.

In case none of the above two happens, and there is heavy delay in any response from the system — if you have not proceeded with payment and not given card detail particulars, you may proceed from the beginning again and start the payment process again.

In case you have given all the debit/ credit card details or net banking authorization for payment, and have not got any response, please check with your bankers or Credit Card Company and see if your account is debited. If your bank account/cc is debited, please don't make any attempt to pay again.

Cancellation / Refund Policy

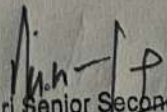
There is no cancellation option for the Customer

In case of duplicate payment, end user to approach accounts department for refund with proof of the transaction/ reference/ your bank statement.

Payments once paid are non-refundable. However, for exceptional cases the School/College management holds the right to take the decision of refund.

Refund will be processed within 5 —7 working days, respective payment billdesk will send back to the issuing bank in batches for processing, which should approximately take 8 -9 working days, depending on issuing banks policies

IMPORTANT: By submitting a payment through the online — payment site you are agreeing to these terms and conditions. The institution may update these terms form time and any charges will be effective immediately on being set out here / WEBSITE.

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Penalty for late payment of dues

- Collecting fine is not the objective of the Colleges, but late payment of payment has to be addresses as the college runs on the payment
- The payment is payable monthly/quarterly, yearly and the information/ is sent to the applicant.

Website Privacy Policy

Conditions of Use and Privacy Statement

General, School enables users to pay www.svnderabassi.in website portal. Online Services are provided through a secure website using Payment Gateway. All such Online Services shall be subject to these Terms and Conditions for Online Services and the Terms of use which are incorporated herein by reference.

- **INFORMATION:** you hereby authorized **Sarvhitkari Sr. Sec. Vidya Mandir** to collect information about you (including information about transactions processed by you) from time to time through www.svnderabassi.in Portal. Any such information collected shall be treated in accordance with the **Sarvhitkari Sr. Sec. Vidya Mandir** Policy.
- **Sarvhitkari Sr. Sec. Vidya Mandir** may disclose information about you (including your identity) to a third party if necessary to carry out the Online Services, or in the course of a criminal or other legal investigation, or if disclosure is necessary in connection with any complaint regarding your use of the site.
- Consent for us to receive and store information in electronic use of these services means that you agree to provide information through electronic means. This means you agree to provide any relevant information, documents and attachments in the format and to the standard described for each transaction. It also means you agree and understand that the information will be retained in electronic form. Consent for us to provide you with information in electronic Use of these services means that you agree to receive information through electronic means.

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Contact Us:

Entity Name (Legal Name): Sarvhitkari Educational Society

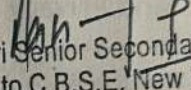
School Name: Sarvhitkari Sr. Sec. Vidya Mandir

PHONE NUMBER: 97793-86800

E-Mail: svm.dbs11@gmail.com

Entity Registered Address: Vidya Dham, Guru Gobind Singh Avenue, Jalandhar, 144009

School Address: Street No. 4, Gulabgarh Road, Dera Bassi, 140507

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